

### **Easton Grange**

EASTON GRANGE TERMS AND CONDITIONS APPLY TO ALL VENUE HIRE BOOKINGS AT EASTON GRANGE

Definitions "Company", "Us", "Our" or "We" means Easton Grange Ltd. "You", "Yourself" or "Yourselves" means any person entering into the booking. The registered offices Of Easton Grange Ltd are at Office Farm, Blyth Hill,

Letheringham, Woodbridge, IP13 7RA. "Booking" means the booking for the Venue only. "Venue Deposit" means the non-refundable deposit paid to Easton Grange to secure the venue for a particular date. "Contract" means the booking form and these terms and conditions. "Event" means any type of event held at Easton Grange. "Venue" means Easton Grange in its entirety of buildings, grounds and car parking.

## 1. Deposit

a) To secure your booking you are required to pay a non-refundable deposit which is 50% of your venue hire within 10 days of making a provisional booking. This will secure the venue for your agreed date. We are unable to refund any deposits should you decide to cancel your booking.

# 2. Payments

- a) You are required to pay the balance of the venue fee six months before the date of your booking. The contract will be between yourself and Easton Grange Ltd. This cannot be assigned or sold to another party or varied without written consent from us. This applies to all Bookings.
- b) How to make payment for Venue hire BACS: Account name: Easton Grange Ltd. Account number: 11475800 Sort Code: 40-47-42. Cheques should made payable to Easton Grange Ltd and sent to Easton Grange, Kettleburgh Road, Easton, Woodbridge, IP13 0EL. Prices subject to change.

## 3. Terms of Use

a) Exclusive Venue hire commences 12pm on the day of an event and concludes at midnight on that day and all guests except those staying in the accommodation must leave the venue by midnight on the day of the event.

- b) It is your responsibility to inspect the venue and its facilities to assess its suitability for your requirements as changes may occur at the venue after the date of your booking.
- c) It is your responsibility to book the Registrar for your wedding.
- d) When booking Easton Grange you are obliged to appoint Snooty Goose Ltd as your event caterers. Only food and drinks supplied by Snooty Goose may be consumed at the venue, please refer to their Terms and Conditions.
- e) It is your responsibility to make yourself and your guests aware of any hazard that constitute a danger i.e.
   the river, walking to and standing on bridge and in the woodland areas and to ensure that your guests comply with all our reasonable instructions intended to ensure the safety of people and property
- f) You are responsible to ensure that all proper precautions are taken by you and your party to avoid damage, injury or loss of life to any person or animal.
- g) Balloons are only permitted when installed by a professional supplier. Implications have to be in place to remove any astray balloons. Prior agreement is required and conditions apply.
- h) Smoke machines are not permitted at the venue.
- i) Confetti is only permitted in the external courtyard of the venue and this must be of a natural biodegradable material.
- j) The venue has a sound limiter in place and is set at 90 decibels. Please ensure your entertainment is advised of this, failure to stay within this limit may result in the music cutting out at any time, e.g. first dance.
- b) Dogs are permitted on site at our discretion and this must be agreed in advance.
  Conditions apply.
- I) Sky lanterns and fireworks are not permitted at the venue.
- m) Guests are not permitted to smoke, vape or use electronic cigarettes in any internal areas of the venue. Smoking and vaping are permitted in the public external areas and disposal pots are provided to safely extinguish smoking aids.
- n) No open flames such as candles and tealights are permitted at the venue.
- o) Fire pits and outdoor heaters are not permitted.
- p) Installation of decorations on the beams in the venue must be installed by a professional supplier with the correct certification. No couples will be allowed to install decorations on the beams themselves.
- q) There will be no access to the venue unaccompanied. Prior arrangements will be agreed prior to your wedding.
- r) Christmas decorations will be installed on the first week of December. We cannot guarantee earlier set up and the decorations cannot be removed.
- s) The couple has access to the Bridal Prep Room for the duration of their wedding day. All belongings must be removed from the Bridal Prep Room by the end of the evening, any remaining items will be removed however we cannot accept any liability.
- t) Any deliveries of wedding goods through couriers or the couple themselves, must be scheduled at a prearranged time with the venue.
- u) Outdoor ceremonies are permitted in designated areas with no additional charge. You are required to adhere to the relevant regulations in place at the time. It is your responsibility to inform the registrars of hosting an outdoor ceremony.

v) No one is permitted to be behind the bar or in the kitchen of the venue.

# 4. Cancellation by You

a) If you wish to cancel your booking you should contact the venue by email or telephone. We will then issue a cancellation form for you to complete, sign and return to us. If you cancel, your deposits and other payments made will not be refunded. If the cancellation is made less than 9 months before your event date, you agree to pay us the full venue hire.

# 5. Cancellation by Us

a) On very rare occasions we may need to cancel a booking. We reserve the right to cancel your booking without liability and without any obligation to refund your deposit if: you do not pay us the balance of your venue fee by the payment due date; or do not make the payments by their due date to the on-site catering company, or we have reasonable grounds to believe that you may not pay the balance of your venue fee by the due date and we have requested you to explain the position and you have not done so satisfactorily; or we discover that before you have paid the balance of your venue fee you deliberately concealed information, or have deliberately given us incorrect information about your intended booking in circumstances where (if you had not done so) it would have been reasonably foreseeable that we would not have accepted your booking; or we have reasonable grounds to believe that your behaviour or that of your guests at the event is likely to result in damage to the venue or to our property and or injury to people.

# 6. Change of Date

- a) If you need to transfer your confirmed booking from one date to another this will be at our discretion and charges will apply. More than 12 months before the event date the full deposit paid will be transferred to the new date less a transfer fee of £250. 12 9 months before the event date 80% of the venue fee deposit paid will be retained, 20% will be transferred to the new date. Less than 9 months before the event date 100% of the venue fee deposit paid will be retained and the new date will be classed as a new booking. Only one date transfer is permitted. Transfer of date charges will be calculated from the date that we confirm receipt of your request to transfer in writing. By signing and returning the booking form you are confirming that you are aware of and accept the company's transfer of date policy and charges.
- b) In order to request transfer of event date you must contact us by email or telephone to obtain a request to transfer date form. This form must be completed, signed and returned to us. No transfer of date can be considered until we have received the completed form. All dates are subject to availability at the time of booking. It is your responsibility to ensure that we have received your request. Your original confirmed

- date will be deemed to stand until you have received written confirmation from us that we have received your request to transfer your event date and that we have agreed to the transfer.
- c) If we agree to the transfer of date the original date will be released, and no longer held for you. We will send you a new booking form for the new date. This should be completed, signed and returned with any necessary payment within 10 days. If the new date is not confirmed within 10 days, the original confirmed date will be deemed to have been cancelled by you on the date that we confirmed to you in writing receipt of your request to transfer the event date and the new date will no longer be held for you. The new date will be booked under the prevailing terms, which will supersede any previous terms.
- d) It is your responsibility to notify third party contractors including your caterers and approved contractors of your transfer of date.
- e) If a wedding originally booked under a promotion wish to change the date of their wedding, the new wedding date will be classed as a new booking and pricing will be calculated accordingly. Prior agreement is required.

## 7. Information

- a) The Company shall not be responsible for the loss or damage of any property left in the venue.
- b) The Company will not be liable for any indirect, consequential loss or pure economic loss (whether caused by the negligence of the Company, its employees, contractor, agents or otherwise). Our liability shall in no case exceed the sum of £5,000,000 in any one incident. This being the amount of our public liability. Nothing contained in these terms or in any other document referred to or incorporated in it shall be read or construed as excluding any liability for death or personal injury caused by the Company's negligence or liability for fraud or fraudulent misrepresentation.
- c) The Company accepts no liability and will not pay any compensation where the performance of its obligations are prevented or affected directly or indirectly by or as a result of force majeure or any circumstances beyond its reasonable control including, but not limited to, flood, earthquake, extreme adverse weather conditions, natural disasters, other acts of God, acts of terrorism, fire, a pandemic or epidemic, or interruption or failure of utility services, plant machinery, computers, vehicles or any collapse of building structures.
- d) You are responsible for any damage, breakage or theft at the venue by yourselves, any of your guests or any of your contractors. Easton Grange accepts no responsibility for any loss, damage or theft of any personal belongings. We reserve the right, and you hereby authorise us to charge you credit or debit card for any damage incurred to the venue during your event or as a direct result of your booking (including without limitation specialist cleaning) or for any items that are missing when you leave.
- e) We are not responsible for any incident, omission or liability with Snooty Goose Ltd.
- f) Please be aware that river / pond is not fenced and may pose a risk to children, disabled or intoxicated persons. We recommend supervision from a responsible adult at all times. Caution should be taken whilst walking to and standing on the bridge.

- g) Due to inclement weather access to the grounds may be restricted.
- h) It is the responsibility of the couple to inform their guests staying overnight, the rules and regulations of the accommodation. E.g. Check in and check out times.
- i) Cars left at the venue and their contents are left at the owner's own risk. We do not accept responsibility for loss or damage sustained whilst at the venue. Any vehicle left overnight must be collected by 10am the following day.
- j) Images and logo's relating to the company can only be used if you have the written consent from us in advance.
- k) While all reasonable efforts have been taken to ensure the accuracy of information on the website, the company does not accept responsibility for errors or omissions and reserve the right to amend, cancel or vary any of the arrangements featured on the website without notice. The content of the website is the copyright of the Company, and may not be copied, reproduced, published, distributed or amended for any other purpose without our prior written consent. Trademarks used on the website are the property of the respective owners. Hyperlinks to third party websites are provided for your convenience. We cannot accept responsibility for the content or use of third party sites.
- I) We recommend that you take out cancellation insurance to cover any costs in case you need to cancel your wedding.

## 8. Global Pandemic

- a) You and your guests MUST comply with ALL Government restrictions in place at the time of the event.
- b) The venue accepts no liability to changes made to the event due to Government restrictions.
- c) If Government Restrictions do not allow the event to go ahead, a postponement will be offered and no refunds will be submitted.
- d) In the event of a global pandemic and lockdown, the venue will work with couples to postpone their wedding date for a like for like date in the future. Alternative wedding dates will be offered to the value of your original booking, this may result in your new wedding date being rescheduled on an alternative day of the week or time of the year.
- e) Weddings originally booked under a promotion will be offered postponement. The new wedding date will be classed as a new booking and pricing will be calculated accordingly.



#### **Snooty Goose**

Terms and Conditions for Event Planning and Management and Catering Services

We value clarity and want to provide a thorough understanding of all our terms of sale before engagement, therefore, please ensure you are referring to the correct page for terms relevant to the service you are considering contracting.

#### **Definitions**

"Booking" means an agreement between You and Us for the provision of Services "Deposit" means any monies paid by You to Us pursuant to clause 1.a, 3.c.ii or 3.c.iii "Services" means any event planning, management or catering services provided by Snooty Goose Limited for wedding events "We", "Our", "SG", "Snooty Goose" and "Us" means The Snooty Goose Limited "You" and "Your" means any person entering into a Booking.

These Terms and Conditions govern any Bookings and govern any liability We may have in relation to Bookings or the Services:

#### 1) Deposit

a) A non-refundable Deposit of £1,500+VAT must be paid by You to make a Booking.

#### 2) Cancellation by You

- a) If You wish to cancel Your Booking, for whatever reason, You must do so in writing, confirming that You have also released Your booking with the venue. The cancellation of your Booking will come into effect on the date that We receive Your written cancellation.
- b) If You cancel Your Booking:
  - more than nine calendar months before Your event is due to take place, We will retain the Deposit only;
  - ii. between nine to six calendar months (inclusive) before Your event is due to take place, You agree to pay Us a further charge of £1,500.
  - iii. less than six calendar months before Your event is due to take place then, You agree to pay Us a further charge of £3,000.

- c) All charges are made on Our standard terms of business.
- d) Notwithstanding clause 2.b, if at any time We are able to make a replacement Booking for the date of Your cancellation, We will refund to You any payments already paid to Us by You less £750+VAT to cover the costs and expenses We incur in connection with Your Booking.
- e) It is Your responsibility to notify Your Suppliers of Your cancellation. Please note that notifying Your Suppliers of a cancellation does not cancel Your Booking. To cancel Your Booking You must follow the procedure set out in this clause 2.

#### 3) Change of date

- a) If You wish to change the date of Your Booking, agreement to do this will be at Our sole discretion and will otherwise be treated as a cancellation in accordance with clause 2.
- b) You must confirm in writing that You wish to cancel Your original Booking date and confirm the new date. c) If We agree to change the date of Your Booking:
  - more than nine calendar months before the original date of Your event, We will carry over Your original Deposit paid in respect of the original Booking date for the new Booking date;
  - ii. between nine to six calendar months (inclusive) or less before the original date of Your event, Your original Booking will be treated as a cancellation and We will retain Your original Deposit. A new Deposit of £1,500+VAT must be paid by You to book the new date.
  - less than six calendar months before the original date of Your event, Your original Booking will be treated as a cancellation and We will retain Your original deposit. An additional new Deposit of  $\mathfrak{L}1,500+VAT$  must be paid by You to book the new date.
- d) Notwithstanding clause 3.c.ii or 3.c.iii, if at any time We are able to make a replacement Booking for the date of Your cancellation, We will refund to You any payments already paid to Us by You in respect of the original date less £150+VAT to cover the administration costs and expenses We incur in connection with Your change of date.
- e) Any change of date agreed by Us will be subject to the prevailing catering prices for the new date and any promotions will not be available to the new date.
- f) If a wedding originally booked under a promotion wish to change the date of their wedding, the new wedding date will be classed as a new booking and pricing will be calculated accordingly. Prior agreement is required.

#### 4) Food and drink supply

- a) Snooty Goose must provide all catering and bar facilities exclusively:
  - i. It is prohibited to provide Your own supply of any food or drink (alcoholic or soft) of any type whatsoever. Other than drinks where corkage has been applied.

- ii. It is prohibited for You to arrange a separate supplier/vendor to provide any food or drink (alcoholic or soft) service of any kind.
- a) Notwithstanding clause 4. A, it is permissible to bring in the following items ONLY:
  - i. A traditional wedding cake which consists of fruited cake infused with alcohol and the whole coated in royal icing so that it is a low risk food type.
  - ii. Other traditional wedding cake but, if it is a high-risk food type (excluding cheese-stack cakes which must be supplied by SG in all instances) it is Your responsibility to ensure it is delivered in a temperature controlled vehicle with temperature control procedures pursuant with Environmental Health food safety guidance and regulations.
  - iii. Sugar and jelly confections such as children's sweets which must still be in the original sealed containers in which they were prepared for sale/supply by the manufacturer.
- b) Pre-prepared low risk food items for use as a table favour or gift for guests at their place setting such as sugared almonds or similar. Before You purchase or make a commitment please check with the SG events team first for approval for any food or drink item you wish to provide.

#### 5. Cancellation by Us

- a) In the unlikely event (and where You are not in breach of these Terms and Conditions) that it is necessary for Us to cancel Your Booking, We will notify You as soon as possible and We shall refund to You any and all Payments You have made to Us.
- b) Failure to make payments within the stated deadline may result in the cancellation of your wedding.
- c) We reserve the right to cancel Your Booking and return any funds paid without liability.
- d) We reserve the right to cancel your booking without liability and without any obligation to refund your deposit if: you do not pay us the balance of your catering fees by the payment due date; or do not make the payments by their due date to Easton Grange, or we have reasonable grounds to believe that you may not pay the balance of your catering fees by the due date and we have requested you to explain the position and you have not done so satisfactorily; or we discover that before you have paid the balance of your catering fees you deliberately concealed information, or have deliberately given us incorrect information about your intended booking in circumstances where (if you had not done so) it would have been reasonably foreseeable that we would not have accepted your booking; or we have reasonable grounds to believe that your behaviour or that of your guests at the event is likely to result in damage to the venue or to our property and or injury to people.

#### 6. Global Pandemic

a) You and your guests MUST comply with ALL Government restrictions in place at the time of the event.

- b) The venue accepts no liability to changes made to the event due to Government restrictions.
- c) If Government Restrictions do not allow the event to go ahead, a postponement will be offered and no refunds will be given.
- d) In the event of a global pandemic and lockdown, the venue will work with couples to postpone their wedding date for a like for like date in the future. Alternative wedding dates will be offered to the value of your original booking, this may result in your new wedding date being rescheduled on an alternative day of the week or time of the year.
- e) Weddings originally booked under a promotion will be offered a postponement. The new wedding date will be classed as a new booking and pricing will be calculated accordingly.
- f) The Company accepts no liability and will not pay any compensation where the performance of its obligations are prevented or affected directly or indirectly by or as a result of force majeure or any circumstances beyond its reasonable control including, but not limited to, flood, earthquake, extreme adverse weather conditions, natural disasters, other acts of God, acts of terrorism, fire, a pandemic or epidemic, or interruption or failure of utility services, plant machinery, computers, vehicles or any collapse of building structures.

#### 7. Information

a) Confirmation of final numbers, menus, timings, special dietary requirements and all other details is required at least 6 weeks before the event date unless a different timescale is mutually agreed. Your final invoice will be based upon these details. We cannot guarantee to accept any changes thereafter and no changes will result in a reduction of Your final invoice.

#### 8. Payment

- a) The full, remaining balance payment for your Booking must be received by Us and cleared by Our bank not less than four weeks before the event date.
- b) The final balance payment will be net of any Deposit already paid by You in respect of your Booking (but excluding any Deposits retained by Us in respect of cancelled dates pursuant to clause 3.c.ii or clause 3.c.iii)

#### 9. Prices

b) All prices, minimum numbers and exclusions are as per the details published at the time of making the Booking.

- c) Our food package prices are based on a minimum of 50 full paying adult guests. Numbers below 50 are charged at a higher rate equivalent to the minimum package charge.
- d) An evening food package cannot be chosen in isolation, a wedding breakfast food package has to be chosen. If only evening food is required, a bespoke package will be created.
- e) Package prices prevailing for the date of Your event at the date of entering into the Booking will be held until the date of Your event. Notwithstanding clause 8 c, should there be a significant price increase in the price of goods due to the impact of leaving the European Union or other external economic factors that are outside of our control, we reserve the right to reflect that increase in our pricing.

#### 10. Event management

- a) Snooty Goose is not responsible for any delays or changes resulting from unforeseeable circumstances or any failure of a third party.
- b) We cannot absolutely guarantee the timings for Your event or food service.
- c) Although We will endeavour to keep safe any lost property, We cannot be held responsible for the loss, damage or theft of any personal items, including any wedding presents or table favours You may ask Us to handle.
- d) If You have chosen any items that might cause damage or staining such as red wine or dark sauces, We cannot be held responsible for any damage to property or clothing caused by spillages or such accidents. Our waiting staff will endeavour to take due care, but such accidents in a busy venue are unpredictable. You accept that We cannot be held liable for damage to wedding dresses or other such high value items.
- e) We reserve the right to change without notice any aspect of the meal, bar products and service in the event of circumstances arising beyond Our control.
- f) We are not responsible for the provision any services at the venue other than catering and bar services. You must separately contract with all other service providers You may deem necessary on Your own terms including, but not limited to, on-site security, caretaking, child supervision and entertainment during Your event.
- g) Whilst We will endeavour to clean up any spillages and breakages directly related to the provision of Our catering and bar services, We cannot take responsibility for such incidents or accidents not directly related to the catering or bar, or for any accidents related to other parts of Your event or to activities run by other contractors organised by You such as music, dancing or other entertainment.
- h) If at any stage during Your event You are in any way concerned about any aspect of Our service, please bring it to the immediate attention of the front of house staff in order for Us to attempt to resolve the matter. We are largely unable to resolve any such problems after the event.

- i) We use various food images for Our marketing, literature, websites and events. Whilst We endeavour to ensure that these are a true representation of food prepared by Our chefs, actual presentation and content may vary.
- j) Whilst We endeavour to invite all clients to a tasting event, We cannot guarantee that We will be able to offer a tasting to all clients, particularly for bookings made with less than 12 months' notice. We cannot guarantee that We will be able to provide a

#### tasting on a different date.

- k) As We are unable to guarantee appropriate temperature controls and/or product handling we, are unable to provide any leftover food for You or any guests to take away from the venue after service has been completed.
- Whilst We provide waiting, bar and front of house staff, We are unable to supervise the welfare and safety of Your guests or contractors, including any children, and You must carry out Your own risk assessment as You deem necessary and make Your own supervision arrangements, especially where the river and pond or other potential hazards present.
- m) The venue has a sound limiter in place and is set at 90 decibels. Please ensure your entertainment is advised of this, failure to stay within this limit may in the music cutting out at any time, e.g. first dance.
- n) Dogs are permitted onsite, at our discretion and this must be agreed in advance. Conditions apply.
- o) Balloons are only permitted when installed by a professional supplier. Measures have to be in place to remove any astray balloons.
  - Prior agreement is required and conditions apply.
- p) Smoke machines are not permitted at the venue.
- q) Fire pits and outdoor heaters are not permitted.
- r) Confetti is only permitted in the external courtyard of the venue and this must be of a natural biodegradable material.
- s) No open flames such as candles and tealights are permitted at the venue.
- t) Installation of decorations on the beams in the venue must be installed by a professional supplier with the correct certification. No couples will be allowed to install decorations on the beams themselves.
- u) There will be no access to the venue unaccompanied. Prior arrangements with your Events Manager will be agreed prior to your wedding.
- v) Christmas decorations will be installed on the first week of December. We cannot guarantee earlier set up and the decorations cannot be removed.
- w) The couple has access to the Bridal Prep Room for the duration of their wedding day. All belongings must be removed from the Bridal Prep Room by the end of the evening.

- x) Any deliveries of wedding goods through couriers or the couple themselves, must be scheduled at a pre-arranged time with your Events Manager.
- y) Outdoor ceremonies are permitted in designated areas with no additional charge. You are required to adhere to the relevant regulations in place at the time. It is your responsibility to inform the registrars of hosting an outdoor ceremony.
- z) External suppliers are permitted to supply services such as evening entertainment. They are only permitted on site and to provide their services, if proof of in date PAT certificates and Public Liability Insurance documents at the time of the event has been received in advance of the wedding date. It is the couple's responsibility to collate and supply the venue with these documents.
- aa) Only staff are permitted to be behind the bar, in the kitchen areas and other non-public areas of the venue.

#### 11. Allergies

a) We will endeavour to cater for any special dietary requirements listed in Your confirmation of final details. However, We cannot absolutely guarantee the absence of certain food groups (including nuts and gluten) from Our food or kitchen. YOU must discuss any such requirements with US at least 6 weeks before the event.

#### 12. Alcohol

- a) Snooty Goose must provide all alcohol stock, sales and service exclusively.
- b) It is prohibited for You or any of Your guests to supply any alcoholic beverages with the sole exception of those drinks where the relevant corkage has been paid.
- c) Bar tariffs are subject to change at any time.
- d) All alcohol provision is subject to the conditions imposed by Suffolk Coastal District Council and the premises license in force:
  - i. Attendees Under 16 years of age are prohibited from consuming or purchasing alcohol.
  - ii. Attendees Under 18 years of age can ONLY consume beer, wine or cider and ONLY if served by SG personnel and then ONLY during the meal and ONLY whilst sat at the table and accompanied by an adult NEVER from the licensed bar even if bought by an over 18 year old.
  - iii. We reserve the right to require any of Your guests to vacate the premises and leave the site immediately should they be in transgression of any of the conditions within this document.
  - iv. We must and will suspend alcohol service and sales temporarily or indefinitely, and We may terminate the event celebration immediately for the following reasons:

- Failure of any of Your guests to vacate the premises and leave site when required to do so by SG staff.
- Where prohibited alcoholic beverages are being supplied or consumed by Your guests.
- Excessive drunkenness.
- Disorderly, threatening or lewd conduct is exhibited by any of Your guests as determined by SG staff.
- SG staff suspect or witness drug taking.
- Damage is caused to property at the venue by any of Your guests as determined or suspected by SG staff.

#### 13. Accommodation

- a) The overnight accommodation is available only when booked in advance alongside a confirmed wedding booking by the wedding couple (meaning the bride and groom or partners named on the wedding venue booking confirmation within). The hire price of the overnight accommodation includes all bedrooms and breakfast for each overnight guest.
- b) Full payment of the total hire price must be made 6 months before the date of the wedding, this payment is non-refundable which is paid by the wedding couple. We recommend that you take out cancellation insurance to cover this cost in case you need to cancel your wedding and accommodation for any reason.
- c) The total hire price of the overnight accommodation is payable regardless of the number of rooms occupied and to be paid. The accommodation compromises of the Bridal Suite, the Bakehouse (two guests) and the guest accommodation, the Farmhouse (14 guests).
- d) We will provide breakfast for all overnight guests (16), served between 8.00am and 9.00am the following morning. We will endeavour to cater for any special dietary requirements listed in your confirmation of final details. We cannot guarantee the absence of certain food groups (including nuts and gluten) from our food or kitchens.
- e) Should request for additional guests join you for breakfast this is possible to a maximum of 4. Breakfast is charged per person and must be booked and paid for in your final catering invoice.
- f) Maximum occupancy of the accommodation 20 guests, (Bakehouse and Farmhouse) must not be exceeded.
- g) Any change/transfer of date of your event will be treated as a new accommodation booking and can only be secured by payment of a new and full hire price and will be accepted on the T&C and prices prevailing at the date of the new booking.
- h) If the associated same-date wedding is cancelled by you your overnight accommodation booking will also be cancelled and no refund will be made.
- i) We are not responsible for any delays or changes resulting from circumstances beyond our control or any failure of a third party.

- j) Although we will strive to keep safe any lost property, we cannot be held responsible for the loss, damage or theft of any personal items, including any wedding presents or associated items you may ask us to handle.
- k) We reserve the right to change without notice any aspect of the overnight accommodation or breakfasts in the event of circumstances arising beyond our control.
- We reserve the right to require, at our absolute discretion, any clients or guests who are drunk or disorderly to leave the premises
- m) If any guests are unwell an additional charge of £150 will be made per incident plus any additional charges for cleaning affected bed throws, carpets, cushions etc.
- n) You and your guests must not:
  - a. Use naked flames
  - b. Smoking, vaping or the use of electronic cigarettes is not permitted
  - c. Bring any illegal, offensive or dangerous materials into the overnight accommodation.
  - d. Temporarily or permanently attach or fix anything to the walls, floors or ceilings of the overnight accommodation.
- o) We take pride in providing well maintained accommodation and we ask guests to take care when staying in the overnight accommodation. You agree to report any incidents or breakages when they occur. We do not normally charge for minor breakages or damage, but we reserve the right to send you an invoice for repair or making good if the damage or breakage is significant. All guest keys must be returned when checking out of the accommodation. You have booked the accommodation for your guests you are solely responsible and liable for any damage to or theft from the property or its contents by you or any guest of yours, or by any of your contractors or any servant of any of the above and agree to indemnify us in this regard.
- p) You are required to provide us with the names and contact details of all your overnight accommodation guests when requested six weeks before your event.
- q) Check-in time for your guests is between 2 pm and 4 pm in the overnight accommodation reception on the day of your hire. Any guests arriving before the checkin time are welcome to leave their bags in the housekeeping cabin but this will be entirely at their own risk.
- r) Check-out time the following morning is 10 am. Should any of your guests fail to check out by this time you may be charged a Late Leavers Fee of £75 per room per hour or part thereof.
- s) It is the responsibility of the couple to inform their guests staying overnight the check in/check out times and rules of the accommodation.
- t) No children under the age of 16 are permitted to stay unaccompanied by an adult in the overnight accommodation at any point.
- u) Dogs are permitted to stay, at our discretion, in the accommodation and this must be agreed in advance. Conditions apply.

- v) Failure to make payments in the agreed deadlines, with either Snooty Goose Ltd or Easton Grange Ltd may result in the cancellation of your booking and no refund will be paid.
- w) There will be no access to the venue the morning after your wedding unaccompanied. Prior arrangements with your Events Manager will be agreed prior to your wedding.
- x) The use of the commercial Kitchen in the Farmhouse is prohibited.

#### 13. Assignment

- a) We reserve the right to sell or otherwise transfer or assign Our rights or obligations under Our contract with You.
- b) Your Booking is specifically for Your wedding celebration. The Services are not transferable wholly or in part by You to any other type of event, date or client.

If you require clarification of any aspect of our service or terms and conditions, please do not hesitate to contact us on +44 (0)1728 724662.

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